

UNIX SYSTEMS/NETWORK ADMINISTRATOR

Headquartered in Haverhill, MA GlobalWare Solutions is a leading provider of supply-chain management, fulfillment, e-commerce, and reverse logistics services. It serves the hardware and software OEMs as well as the EMS, broadband, medical devices and retail industries. Representative clients include Veritas Software, Phillips Medical, and Cox Communications. The company's majority shareholder is Mezzanine Management, LLC, a \$1.2 billion private equity fund. Founded in 1978, GlobalWare Solutions employs 300 people and has production operations in Massachusetts, California, the Netherlands, and Asia. The company is currently searching for a Unix System/Network Administrator to work with our e-commerce group to provide support for high profile clients in our Redwood City, CA facility.

GlobalWare Solution's PowerAccess team designs, builds, and hosts e-commerce solutions for clients on an outsource basis. This position is available immediately, and it is a full-time position.

The **Unix System/Network Administrator** position within GlobalWare Solutions' Power Access team is a unique position. Our development philosophy combines the rapid development processes of a start-up with those of a more traditional software development team, so there is always something to do. We move quickly to solve customers' needs and as a System Admin, you will need to be flexible and be willing to "do what it takes" as part of the team.

PowerAccess is built using Perl and Mod_Perl. It uses purpose-built HTML extensions that provide a standardized method of creating custom web pages. Almost all pages are dynamically generated, using our Oracle database.

The ideal candidate will be an experienced, seasoned administrator, with skills that match up effectively with the following areas:

Domain Knowledge:

Our system consists of several key components, including Apache web servers, Perl language along with Mod_Perl, Unix/Linux operating systems, and security systems like SSH and SSL. The ideal candidate will have real world experience with 24x7, industrial strength eCommerce environments. Expert knowledge of DNS, Unix/Solaris, Apache, Linux, BigIP, Pix, Cisco Routers, BGP, and the other fundamental system/network admin. duties is very important. Also, familiarity with Oracle is a plus.

Communication skills:

Effective verbal and written communication skills are a must. Documentation is also an integral part of our methodology. You must be able to document system/network configurations along with changes to those systems.

Technical skills:

- Unix experience, specifically Solaris 2.9 and higher. We are beginning to make use of Linux, so experience using modern Linux kernel and later is a plus.
- Ability to support a 24x7 operation. Each IT staff member will carry a pager and will be responsible to either provide primary coverage or backup coverage to the primary admin. Must have excellent troubleshooting skills. Every minute of downtime we experience costs us money, so while we strive for no downtime, when it does occur, it must be minimized.
- Experience using internet-related applications like DNS, Sendmail, OpenSSH, OpenSSL, Apache, mod_perl and mod_ssl required.
- Experience building and maintaining mission critical networks. We currently use Fast Ethernet and are going to move to Gigabit-based systems in the future. Experience working with Cisco Pix, IOS-based routers and VPN's are very important to this position. Experience with F5's Bip/IP platform is also preferred.
- Experience in maintaining a secure network environment. We are very security conscious since we deal with customers' money. Experience with encryption and firewalling is important.
- A B.S. in Computer Science, related major or related experience required.
- 3 plus years in System Administration or development plus administration in a Solaris environment is curtail for success. Again, Linux knowledge is also important to us, but Solaris is our current platform, so that is the main focus.

GlobalWare Solutions offers a competitive compensation package, medical and dental benefits, 401K match, disability and life insurance. Email resumes to hr@gwsmail.com

GlobalWare Solutions is an Equal Opportunity Employer.
M/F/D/V